

# Making better decisions

Online Fitness to Practise resource





## Background

- SSSC has a responsibility to investigate where there are concerns about a registered worker's fitness to practice.
- Investigations have identified that the same factors and issues are often found in a number of cases.
- The SSSC wanted to develop a resource that could help workers to avoid these common factors and issues to help reduce the risks to both themselves and people using services



## How the resource has been developed

- Senior conduct case officers together with other SSSC workers developed a number of scenarios that included factors and issues identified in many investigations.
- SSSC commissioned a digital design agency to create the material including filming with professional actors
- Feedback from user-testing by people from the sector was integral to the development of the final product



## What is Making better decisions?

- [Learn.sssc.uk.com/Making\\_Better\\_Decisions](https://learn.sssc.uk.com/Making_Better_Decisions)
- Making Better Decisions is a web-based resource
- Can be accessed through any device that can connect to the internet but will be easier to use with a larger screen and keyboard



## What is Making better decisions?

- Sixteen different scenarios split into four pathways – Adult care; Child care; Social Workers; and Managers
- Each scenario is a decision-tree in which the learner is asked to choose the best action to take based on information provided through a variety of media including video
- At the end of each scenario, the learner is asked to write a reflective account explaining why they chose the actions that they did. They are able to get feedback on the potential outcomes of their decision

# What is Making better decisions?

### Welcome to "Making better decisions"

Every day we have to make decisions relating to our roles. Some of these are straightforward and easy to make, while others are more difficult and may involve a range of options. We are all accountable for the decisions that we make in our roles, so making a 'wrong' choice could mean that you have to justify why you made it, particularly if it leads to poorer outcomes for people who use your services. This learning resource provides you with some challenging decisions, which enables you to see how your decisions might affect the outcomes of people if you had to make them in real life situations.

In this learning resource you will find a number of scenarios that relate to your work role. All the scenarios reflect real situations and dilemmas in which workers have made 'wrong' decisions that have led to investigations about their actions. They include aspects that commonly arise in such cases.

There are four pathways – Managers; Social Workers; Adult Care; Child Care. Choose the pathway that most closely relates to your current role.



Manager



Social Worker



Adult Care



Child Care

**Disclaimer:** Please note that all people, places, services etc referred to in this simulation are entirely fictional and the product of the imaginations of the authors. Any similarity to people/places/services you know is entirely accidental.

To view this resource as it was designed, it is important to use an up to date browser, such [Firefox](#), [Google Chrome](#), [Internet Explorer](#) or, if you are a Mac user, [Safari](#).

# THANK YOU